



Terms and Conditions

- Rates are quoted in Ringgit Malaysia (MYR)
- All rates are inclusive 10% service charge and 6% govt. tax
- All rates are subject to change without prior notice.
- Cash and Credit Cards accepted.
- Security Deposit
 - Cash or credit card pre-authorization shall be collected upon check in of which to cover the duration of the stay.
- Check in time at 3 PM and check out time at 12 Noon. (Early check in subject to room availability)
- Extended check out (subject to availability on room occupancy) :
 - Up to 6pm - half day rate shall imposed
 - After 6pm - One day's rate shall imposed
- All reservations will be held till 6 PM on the arrival date unless guaranteed by deposit or undertaking letter with sufficient credit facilities.
- An extra bed is chargeable at RM50.00 NETT, bed only.
- Surcharge applicable during peak period (Terms & Conditions Apply).
- CANCELLATION POLICY
 - Cancellations notice is required at least 3 days before the scheduled check in date, otherwise one(1) night charges for the total rooms reserved will be imposed.
- NO SHOW
 - In the event of NO SHOW, a full length of the total rooms/packages reserved shall be charged to the guest.

Lorong Cempa 12200 Butterworth, Penang, Malaysia.

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